

BHARAT SANCHAR NIGAM LTD.**(A Govt. of India Enterprise)**

O/o Chief General Manager,
Uttarakhand Telecom Circle,
Patel Nagar, Dehradun-248001
Admin Section

**भारत संचार निगम लिमिटेड****(भारत सरकार का उद्यम)**

कार्यालय मुख्य महाप्रबंधक,
उत्तराखंड दूरसंचार परिमंडल,
पटेल नगर, देहरादून - २४८००१
प्रशासन अनुभाग

पत्रांक/No: UKNDCO-11/20(11)/1/2026 – ADMIN/16

दिनांक/Date : 21.09.2026

कार्यालय आदेश / OFFICE ORDER

विषय: उत्तराखंड दूरसंचार परिमंडल में संगठनात्मक पुनर्गठन को एक पायलट प्रोजेक्ट के रूप में लागू करने के दृष्टिगत, परिमंडल में लंबे समय तक प्रवास के कारण सहायक महाप्रबंधक संवर्ग में स्थानांतरण और तैनाती / पुनः नामांकन के संबंध में।

Subject: Transfer and posting / re-designation in the cadre of AGM in view of implementing organizational restructuring as a pilot project in the Uttarakhand Telecom Circle – reg.

संदर्भ/Ref: 1. पत्रांक: BSNLCO-RSTG/15(14)/1/2026-RSTG, दिनांक: 04.07.2026

2. पत्रांक: BSNLCO-RSTG/15(14)/1/2020-RSTG-Part(1), दिनांक: 28.08.2026

उपरोक्त संदर्भित पत्र 1 एवं 2 के अनुसरण में, उत्तराखंड दूरसंचार परिमंडल में संगठनात्मक पुनर्गठन को एक पायलट प्रोजेक्ट के रूप में लागू करने हेतु, सक्षम अधिकारी के अनुमोदनोपरांत निम्नलिखित सहायक महाप्रबंधकों को एतद द्वारा निम्न सारणी में उनके नाम के सम्मुख उल्लिखित स्थान पर, तत्काल प्रभाव से एवं अग्रिम आदेश तक, स्थानांतरित एवं तैनात / पुनः नामित किया जाता है।

In pursuance of the above referred letters 1 and 2, to implement the organizational restructuring in the Uttarakhand Telecom Circle as a pilot project, with the approval of the Competent Authority, the following AGM's are hereby transferred and posted / re-designated at the places mentioned against their names in the table below, with immediate effect and until further orders."

(1) स्थानांतरण एवं तैनाती / Transfer and Posting**(A) ज़ोन स्तर – Zone Level**

क्रम सं. S. No.	नाम (श्री) Name (Sh./Smt.)	पीआरएन आर क्रमांक Pmr. No.	वर्तमान पद / तैनाती का स्थान Present designation / Place of Posting	स्थानांतरण पर पद Designation on Transfer	स्थानांतरण पर तैनाती का स्थान Place of Posting on Transfer	रिपोर्ट करें Report to	उत्तरदायित्व क्षेत्र (जिला) Responsibility Area (District)
1	SURENDRA SINGH RAWAT	99801549	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM Commercial – I	Almora Zonal Office	CEO (DGM) – Commercial, Zone Almora	Almora, Bageshwar, Pithoragarh
2	SANJAY DIWAKAR	99701790	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM Network - I	Almora Zonal Office	Field – CTO (DGM) Zone Zone Almora	Almora, Bageshwar, Pithoragarh
3	SUDHIR KUMAR BAHUGUNA	99307045	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM Network - I	Haldwani Zonal Office	Field – CTO (DGM) Zone Zone Nainital	Nainital
4	VIVEK TIWARI	00205422	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM Network – II,	Haldwani Zonal Office	Field – CTO (DGM) Zone Zone Nainital	Champavat, Udham Singh Nagar

नोट: 1) उपरोक्त सूची में क्रम संख्या 1, पर अंकित अधिकारी, अपने संबंधित जोन के सहायक महाप्रबंधक वाणिज्यिक - II का तथा क्रम संख्या (S. No.) 2 पर मौजूद अधिकारी अपने संबंधित जोन के सहायक महाप्रबंधक नेटवर्क - II का, अग्रिम आदेश तक, बिना किसी अतिरिक्त पारिश्रमिक के, अतिरिक्त प्रभार संभालेंगे।

Officer at S. No. 1 in above list will also look after the additional charge of AGM Commercial - II, and Officer at S. No. 2 in above list will also look after the additional charge of AGM Network - II of their respective Zones without any extra remuneration, till further orders.

(B) जिला स्तर - District Level

क्रम सं. S. No.	नाम (श्री) Name (Sh./Smt.)	पीआरएन आर क्रमांक Pmr. No.	वर्तमान पद / तैनाती का स्थान Present designation / Place of Posting	स्थानांतरण पर पद Designation on Transfer	स्थानांतरण पर तैनाती का स्थान Place of Posting on Transfer	टिप्पणी रिपोर्ट करें Report to
1	NEERAJ GAUTAM	00206634	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM - Commercial (District Incharge)	Chamoli District HQ	Report to CEO (DGM) - Commercial, Zone Haridwar
2	RAVINDRA SINGH	00205596	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM - Commercial (District Incharge)	Pauri (HQ at Srinagar)	Report to CEO (DGM) - Commercial, Zone Haridwar
3	LAXMAN SINGH KHATI	00202592	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM - Commercial (District Incharge)	Champavat District HQ	Report to CEO (DGM) - Commercial, Zone Nainital
4	PREM LAL	99702487	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM - Commercial (District Incharge)	Dehradun District HQ	Report to CEO (DGM) - Commercial, Zone Dehradun

नोट: 1) उपरोक्त सूची में क्रम संख्या 1, 3 एवं 4, पर अंकित अधिकारी, अग्रिम आदेश तक, बिना किसी अतिरिक्त पारिश्रमिक के, अपने संबंधित जिलों के 'जिला नेटवर्क - सहायक महाप्रबंधक - फ़िल्ड सीटीओ' का अतिरिक्त कार्यभार भी संभालेंगे।

Officers at S. No. 1, 3 and 4 in above list will also look after the additional charge of District Network - AGM - Field CTO, of their respective Districts, without any extra remuneration, till further orders.

2) श्री रवीन्द्र सिंह, अग्रिम आदेश तक, बिना किसी अतिरिक्त पारिश्रमिक के, 'जिला प्रभारी (सहायक महाप्रबंधक) - वाणिज्यिक', रुद्रप्रयाग जिला तथा पौड़ी एवं रुद्रप्रयाग जिलों के 'जिला नेटवर्क - सहायक महाप्रबंधक - फ़िल्ड सीटीओ' का अतिरिक्त कार्यभार भी संभालेंगे।

Shri Ravindra Singh will also look after the additional charge of District In-charge (AGM) - Commercial, Rudraprayag District, as well as District Network - AGM - Field CTO, of Pauri and Rudraprayag districts, without any extra remuneration, till further orders.

(C) परिमंडल स्तर - Circle Level

क्रम सं. S. No.	नाम (श्री) Name (Sh./Smt.)	पीआरएन आर क्रमांक Pmr. No.	वर्तमान तैनाती का स्थान Present Place of Posting	स्थानांतरण पर तैनाती का स्थान एवं पद Place of Posting and designation on Transfer	रिपोर्ट करें Report to
1	SUDHIR KUMAR	99801067	AGM, Circle Office Dehradun	AGM (S&M-I), Circle Office Dehradun	GM/CCO - Consumer Business & Revenue, Circle Office
2	RAJEEV RANJAN SINGH	00203987	AGM, Circle Office Dehradun	AGM (S&M-II), Circle Office Dehradun	GM/CCO - Consumer Business & Revenue, Circle Office
3	SIDDHARTH GARBIYAL	00201770	AGM, Circle Office Dehradun	AGM (EB & LC), Circle Office Dehradun	GM/CCO - Consumer Business & Revenue, Circle Office

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4	ASHOK KUKRETI	99705224	AGM, Circle Office Dehradun	AGM (Bharat Net-I), Circle Office Dehradun	GM/CTO – Network & Technology, Circle Office
5	JAGDISH SINGH RAWAT	00202067	AGM, Circle Office Dehradun	AGM (Bharat Net-II), Circle Office Dehradun	GM/CTO – Network & Technology, Circle Office
6	CHANDAN SINGH	99802822	AGM, Circle Office Dehradun	AGM (CM), Circle Office Dehradun	GM/CTO – Network & Technology, Circle Office
7	RAM BILAS VERMA	99800503	AGM, Circle Office Dehradun	AGM (Trans), Circle Office Dehradun	GM/CTO – Network & Technology, Circle Office
8	RAJ KUMAR CHAUHAN	99604229	AGM, Circle Office Dehradun	AGM (CFA), Circle Office Dehradun	GM/CTO – Network & Technology, Circle Office
9	GEENA PAL	00200861	AGM, Circle Office Dehradun	AGM (CNOC), Circle Office Dehradun	GM/CTO – Network & Technology, Circle Office
10	LAL SINGH NEGI	99604724	AGM, Circle Office Dehradun	AGM (Admin & Legal), Circle Office Dehradun	DGM (HR/Admin/Legal/Procurement Store) Circle Office, Dehradun
11	SANJAY KUMAR UNIYAL	99704411	AGM, Circle Office Dehradun	AGM (HR, IT & PRO), Circle Office Dehradun	DGM (HR/Admin/Legal/Procurement Store) Circle Office, Dehradun
12	SADA NAND UNIYAL	99802817	AGM, Circle Office Dehradun	AGM (MM), Circle Office Dehradun	DGM (HR/Admin/Legal/Procurement Store) Circle Office, Dehradun

नोट: क्रम संख्या 06 - श्री चन्दन सिंह, अग्रिम आदेश तक, बिना किसी अतिरिक्त पारिश्रमिक के, सहायक महाप्रबंधक (सीएम - ओ एंड एम), परिमंडल कार्यालय का अतिरिक्त प्रभार भी संभालेंगे।

S. No. 06 – Sh. Chandan Singh, will look after the additional charge of AGM(CM – O&M), without any extra remuneration, till further orders.

(2) पुनः नामांकन / Re-designation

निम्नलिखित सहायक महाप्रबंधकों को अग्रिम आदेश तक तत्काल प्रभाव से उनके नाम के सामने तालिका में उल्लेखित पद पर पुनः नामित (Re-designate) किया जाता है।

The following AGM's are hereby re-designated as mentioned against their name in the table below, with immediate effect until further order.

(A) ज़ोन स्तर – Zone Level

क्रम सं. S. No.	नाम (श्री/श्रीमती) Name (Sh./Smt.)	पीआरएन आर क्रमांक Pmr. No.	वर्तमान तैनाती का स्थान एवं पद Present Place of Posting & Desig.	पुनः नामित पद Re-designated Post	रिपोर्ट करें Report to	उत्तरदायित्व क्षेत्र (ज़िला) Responsibility Area (District)
1	NAVEEN KUMAR	99705452	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM Commercial – I, Zone Dehradun	CEO (DGM) – Commercial, Zone Dehradun	Dehradun
2	CHARAN SINGH	00202236	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM Commercial – II, Zone Dehradun	CEO (DGM) – Commercial, Zone Dehradun	New Tehri , Uttarkashi
3	ISHRT JAN	99506928	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM Network – I, Zone Dehradun	Field – CTO (DGM) Zone Dehradun	Dehradun
4	SOM SINGH	99802020	AGM, Dehradun OA under Sr.GM Dehradun BA	AGM Network – II, Zone Dehradun	Field – CTO (DGM) Zone Dehradun	New Tehri , Uttarkashi
5	MUKESH KUMAR GUPTA	99802253	AGM, Haridwar OA under PGM Haridwar BA	AGM Commercial – I, Zone Haridwar	CEO (DGM) – Commercial, Zone Haridwar	Haridwar

[Signature]
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6	SURINDER SINGH MINHAS	99206553	AGM, Haridwar OA under PGM Haridwar BA	AGM Network – I, Zone Haridwar	Field – CTO (DGM) Zone Haridwar	Haridwar
7	VISHAL BHATIA	00204976	AGM, Srinagar OA under PGM Haridwar BA	AGM Commercial – II, Zone Haridwar HQ at Srinagar	CEO (DGM) – Commercial, Zone Haridwar	Pauri, Rudraprayag, Chamoli
8	ANUPAM KUMAR BISHNOI	00203454	AGM, Srinagar OA under PGM Haridwar BA	AGM Network – II, Zone Haridwar HQ at Srinagar	Field – CTO (DGM) Zone Haridwar	Pauri, Rudraprayag, Chamoli
9	BHEEM BAHADUR SHAH	99703979	AGM, Nainital OA under PGM Nainital BA	AGM Commercial – I, Zone Nainital (HQ, Haldwani)	CEO (DGM) – Commercial, Zone Nainital	Nainital
10	RAM PAL	99802326	AGM, Nainital OA under PGM Nainital BA	AGM Commercial – II, Zone Nainital (HQ, Haldwani)	CEO (DGM) – Commercial, Zone Nainital	Champavat, Udham Singh Nagar

(B) जिला स्तर – District Level

क्रम सं. S. No.	नाम (श्री/श्रीमती) Name (Sh./Smt.)	पीआरएन आर क्रमांक Pnr. No.	वर्तमान तैनाती का स्थान एवं पद Present Place of Posting & Desig.	पुनर्निर्धारित पद Re-designated Post	रिपोर्ट करें Report to
1	BHAGAT RAM	99603336	AGM, New Tehri OA under Sr.GM Dehradun BA	AGM – Commercial (District In-charge) New Tehri District	CEO (DGM) – Commercial, Zone Dehradun
2	ANEET KUMAR	99701060	AGM, New Tehri OA under Sr.GM Dehradun BA	AGM – Network, New Tehri District	Field – CTO (DGM) Zone Dehradun
3	SUBHASH CHANDER	99803217	AGM, Uttarkashi OA under Sr.GM Dehradun BA	AGM – Commercial (District In-charge), Uttarkashi District	CEO (DGM) – Commercial, Zone Dehradun
4	MAHESH KUMAR	99408167	AGM, Haridwar OA under PGM Haridwar BA	AGM – Commercial (District In-charge), Haridwar	CEO (DGM) – Commercial, Zone Haridwar
5	JAYPRAKASH KHATARKAR	99600616	AGM, Haridwar OA under PGM Haridwar BA	AGM – Network, Haridwar District	Field – CTO (DGM) Zone Haridwar
6	YOGENDRA SINGH RAWAT	00203170	AGM, Haridwar OA under PGM Haridwar BA	AGM Bharatnet, Haridwar	GM/CTO – Network & Technology, Circle Office
7	RAMJI LAL MEENA	99512362	AGM, Almora OA under PGM Nainital BA	AGM – Commercial (District In-charge), Bageshwar	CEO (DGM) – Commercial, Zone Nainital
8	ASHISH KUMAR	204969	AGM, Almora OA under PGM Nainital BA	AGM – Commercial (District In-charge), Pithoragath	CEO (DGM) – Commercial, Zone Nainital
9	SANJEEV DIXIT	99801148	AGM, Nainital OA under PGM Nainital BA	AGM – Commercial (District In-charge), Nainital (HQ Haldwani)	CEO (DGM) – Commercial, Zone Nainital

[Signature]
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10	RAJINDER RAINA	99504901	AGM, Almora OA under PGM Nainital BA	AGM – Commercial (District In-charge), Almora District	CEO (DGM) – Commercial, Zone Almora
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नोट: उपरोक्त सूची में क्रम संख्या 3,7,8,9 एवं 10, पर अंकित अधिकारी, अग्रिम आदेश तक, बिना किसी अतिरिक्त पारिश्रमिक के, अपने संबंधित जिलों के 'जिला नेटवर्क - सहायक महाप्रबंधक - फील्ड सीटीओ' का अतिरिक्त कार्यभार भी संभालेंगे।
Officers at S. No. 3,7,8,9 and 10 in above list will also look after the additional charge of District Network - AGM – Field CTO, of their respective Districts, without any extra remuneration, till further orders.

*** संक्रमणकालीन व्यवस्था:**

1. संचालन की निरंतरता को बिना किसी बाधा के सुनिश्चित करने के लिए संक्रमण चरण के दौरान वर्तमान व्यापार क्षेत्र एवं प्रचालन क्षेत्र (निवर्तमान SSA) स्तर की संरचनाएं कार्य करती रहेंगी।
2. उपरोक्त तालिका के अनुसार अधिकारी, पुनर्गठन प्रक्रिया के पूर्ण होने तक अपने संबंधित नियंत्रण अधिकारी को रिपोर्ट करेंगे।

*** Transition Arrangement:**

1. Existing BA and OA (Erstwhile SSA) level structures shall continue to function during the transition phase to ensure uninterrupted continuity of operations.
2. Officers as per table above shall report to their respective controlling officer, till the completion of restructuring exercise.

अधिकारियों को कार्यमुक्ति से पहले अपने एसएपी/ईएसएस/ई-ऑफिस में लंबित सभी कार्यों को निष्पादित करने का निर्देश दिया जाता है। The executives are directed to clear all the pending tasks in their SAP/ESS/e-office inbox before relieving.

चार्ज रिपोर्ट सभी संबंधितों को प्रस्तुत की जाए। Charge report may be submitted to all concerned.

कार्यमुक्ति एवं ज्वाइनिंग प्रविष्टियाँ अधिकारी की ईआरपी / ई-ऑफिस / सेवा पुस्तिका में की जाए।

Relieving and joining entries should be made in ERP/e-office/Service Book of the executive.

संलग्नक/ Enclosure: Annexure – I to V


सहायक महाप्रबंधक (प्रशासन)
Assistant General Manager (Admin)

Copy to:-

1. प्रधान महाप्रबंधक (कार्मिक), बीएसएनएल निगम कार्यालय नई दिल्ली। The PGM (Pers.), BSNL Corporate Office New Delhi.
2. वैयक्तिक सचिव कार्यालय मुख्य महाप्रबंधक उत्तराखंड दूरसंचार परिमंडल। PS to CGMT, Uttarakhand Telecom Circle, Dehradun.
3. प्रधान महाप्रबंधक नैनीताल / हरिद्वार व्यापार क्षेत्र। The PGM Nainital / Haridwar BA
4. वरिष्ठ महाप्रबंधक देहरादून व्यापार क्षेत्र। The Sr. GM Dehradun BA.
5. प्रधान महाप्रबंधक (बीएन)/ प्रधान महाप्रबंधक (एस एंड एम-ईबी) / प्रधान महाप्रबंधक (सीएम/मा.सं.) / महाप्रबंधक (सीएफए एवं टीएवस) / (आईएफए) परिमंडल कार्यालय, देहरादून। The PGM(BN)/ PGM(S&M-EB) PGM(CM/ HR) / GM(CFA & TX)/(IFA) C.O., Dehradun.
6. अधीक्षण अभियंता (सिविल) / अधीक्षण अभियंता (विद्युत) उत्तराखंड परिमंडल। SE(Civil) / SE(Electrical) Uttarakhand Circle.
7. सतर्कता अधिकारी (दूरसंचार) परिमंडल कार्यालय, देहरादून। The VO (T) C.O. Dehradun.
8. संबंधित अधिकारी। The Officers concerned.
9. कार्यालय प्रती। Office Copy.

Job Profile of HR/Fin/Legal (AGMs) at Circle HQ

AGM - Human Resources / IT:

- Establishment matters.
- Manpower planning.
- Transfers and postings.
- APAR management.
- Training and capacity building.
- Employee welfare.
- **Information Technology & Digital Services:**
 - OSS/BSS, billing and CDR systems support.
 - CRM and customer-facing digital platforms.
 - ERP and internal IT applications.
 - IT infrastructure, data security and cybersecurity coordination.
 - Support to Digital Services and digital transformation initiatives.
- **Any other works assigned by the competent authority from time to time.**

AGM – Legal / Administration:

- Court cases.
- Arbitration.
- Contract management.
- Legal compliance.
- Estate management.
- General administration.
- **Any other works assigned by the competent authority from time to time.**

AGM - MM:

- **Materials Management & Supply Chain:**
 - Procurement and purchase of materials, equipment and services.
 - Stores, inventory and warehouse management.
 - Vendor registration and supply-chain coordination.
 - Asset and capital-equipment management.
 - e-procurement and e-tendering support.
 - Scrap, surplus and disposal management.

1
सूर्य विजय
22/11/24

Job Profile of Zone AGM – Commercial

Overall Role:

Zone AGM - Commercial shall be responsible for overall commercial performance and P&L of the assigned Zone Responsibility Area.

Functions

- Own Zone Responsibility Area P&L.
- Achieve Zone Responsibility Area revenue targets.
- Drive Mobile, FTTH and Enterprise Business.
- Coordinate with District in-charges.
- Monitor customer satisfaction.
- Coordinate with regional Government authorities.
- Ensure implementation of Circle policies.
- Review District KPIs.
- Promote business growth initiatives.
- Resolve escalated commercial issues.
- Coordinate with concerned sections at Circle HQ.
- Any other works assigned by the competent authority from time to time.

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सूत्र विजय
22/5/24

Job Profile of Field-CTO AGM – Network Peer

Overall Role:

The Field-CTO AGM shall jointly own Zone Responsibility Area Network SLA.

Functions:

- Ensure Zone Responsibility Area - wide network availability.
- Monitor BTS uptime.
- Supervise OFC and transmission network.
- Coordinate network expansion.
- Review preventive maintenance.
- Ensure timely restoration of faults.
- Monitor BharatNet infrastructure.
- Supervise vendor performance.
- Review network KPIs.
- Ensure FTTH network availability, service quality and last-mile fibre performance across the Zone Responsibility Area.
- Support Zone-level IT and OSS/BSS systems enabling network operations and service assurance.
- Ensure network security, cybersecurity compliance and disaster-recovery preparedness for the Zone.
- Coordinate with concerned sections at Circle HQ.
- **Any other works assigned by the competent authority from time to time.**

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सूर्य विजय
29/8/24

Job Profile of District In-charge (AGM) – Commercial

Overall Role:

District In-charge shall have complete commercial ownership of the District with responsibility for business growth and customer satisfaction.

Functions:

- Own District P&L.
- Achieve District revenue targets.
- Drive Mobile, FTTH and Enterprise Business.
- Monitor franchisee and retail performance.
- Coordinate with Government departments.
- Ensure customer grievance redressal.
- Conduct District business reviews.
- Monitor collections.
- Identify new business opportunities.
- Supervise Block In-charges.
- Any other works assigned by the competent authority from time to time.

सूर्य विजय
22/1/24

Job Profile of District Network AGM – Field-CTO

Overall Role:

District Network AGM shall be responsible for network performance throughout the District.

Functions

- Monitor network availability.
- Ensure BTS uptime.
- Supervise OFC maintenance.
- Coordinate preventive maintenance.
- Monitor power systems.
- Ensure FTTH service quality.
- Monitor Enterprise SLA compliance.
- Conduct technical inspections.
- Coordinate disaster restoration.
- Guide Block In-charges on technical matters.
- **Any other works assigned by the competent authority from time to time.**

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सूर्य विजय
22/6/26